


# Understanding your new look gas statement

In our ongoing efforts to improve the level of service we deliver to you our customer, we are pleased to introduce our new look gas statement which we hope you will find easier to understand.

- 1 Invoice name and address
- 2 Supply address
- 3 Billing period
- 4 Your customer number
- 5 Previous balance
- 6 Accumulating payments and charges since your last bill (if applicable)
- 7 Invoice amount due for this period
- 8 Balance
- 9 Remittance advice slip to return with postal payments

If you would like any further assistance regarding your new gas statement, please use the contact information below and we will be delighted to help.



MR M Y TEST  
THE ENERGY CENTRE, ADMIRAL PARK  
ST PETER  
GUERNSEY  
GY1 2BB

**Smell Gas or Fumes?**  
Call 749000 immediately

**24 hour emergency line.**  
Guernsey Gas checks all suspected leaks and reports of fumes free of charge.

**Contact Information**  
Call us: Monday-Friday, 8.30-17.00  
All Enquiries 01481 724811  
Payments 01481 724811  
Billing Enquiries 01481 724811  
In person: Monday-Friday, 8.30-17.00  
The Energy Centre, Admiral Park, St Peter Port, Guernsey, GY1 2BB  
Showroom: Monday-Saturday, 9.00-17.00  
Email: [accounts@gsygas.com](mailto:accounts@gsygas.com)  
Web: [www.gsygas.com](http://www.gsygas.com)

Bill date: 2 December 2012  
Bill period from: 24 November 2012  
Bill period to: 2 December 2012  
Customer Number: 201287

### Your gas statement

Supply address: THE ENERGY CENTRE, ADMIRAL PARK, ST PETER PORT, GUERNSEY, GY1 2BB

<b>Your previous closing balance</b>	£ 0.00
<b>Transactions since your last bill:</b>	
Invoice 25/11/2012	25.76
Deposit 29/11/2012	250.00
<b>Add amount due for this period</b> <small>(see over for invoice no. 920008877)</small>	110.56 charge
<b>New account balance</b>	<b>£386.32 to pay</b>

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**REMITTANCE ADVICE**

Customer Number 201287  
Invoice Number 920008877      Amount of remittance **£386.32**

MR M Y TEST, THE ENERGY CENTRE, ADMIRAL PARK, ST PETER, GUERNSEY, GY1 2BB

Payment methods are listed on the back of this statement.

**Guernsey Gas Limited**  
The Energy Centre, Admiral Park, St Peter Port, Guernsey, GY1 2BB

Billing enquiries telephone **01481 724811**

[www.gsygas.com](http://www.gsygas.com)

**Gasal**  
Guernsey Gas Limited

# Understanding your new look gas invoice

In our ongoing efforts to improve the level of service we deliver to you our customer, we are pleased to introduce our new look gas invoice which we hope you will find easier to understand.

- 1 Invoice number
- 2 Meter reading and conversion information for gas used
- 3 Total gas usage in kWh (units)
- 4 Tariff information and details
- 5 Price in pence per kWh (units)
- 6 Total charges for gas used
- 7 Standing charges (if applicable)
- 8 Total invoice amount
- 9 Customer information

If you would like any further assistance regarding your new gas invoice, please use the contact information below and we will be delighted to help.

**Your gas invoice**  
Guernsey Gas Limited (Reg. No 19923)

Bill Date: 2 December 2012  
Customer Number: 201287  
Invoice Number: 920008877 **1**

Gas Reading								
Meter Serial No.	Meter Type	Read Type	Read Date	Current Read	Previous Read	Volume	Conversion	kWh
04001093A	M	Actual	02/12/2012	351900	351775	125 m <sup>3</sup>	x 7.41	926.2500
<b>Total</b>								926.2500

**Gas Meter Types**  
M = Metric meter, volume is measured in cubic metres (m<sup>3</sup>) 1 cubic metre of gas at 716 Btu./cubic foot is equivalent to approx. 7.41 Units (7.41 kWh)

Tariff	
Meter Serial No.	Tariff
04001093A	Super Economy 24 <b>4</b>

**A message about tariffs for Guernsey.**

Gas Charges from 24 November 2012 to 2 December 2012 (9 days)			
Super Economy 24 (From 24/11/2012 - 02/12/2012)			
Up to	493.1100 kWhs	12.04 p per kWhs	£59.37
On remaining	433.1400 kWhs	11.15 p per kWhs	£48.30
<b>Total (of the above)</b>	<b>926.2500 kWhs</b>		<b>£107.67</b>
Add Daily Standing Charge from 24/11/2012 to 02/12/2012 (9 days)		32.08 p per day	£2.89
<b>Total supply charges</b>			<b>£110.56</b>

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For terms and conditions please see our website at [www.gsygas.com](http://www.gsygas.com). If you have difficulty paying your bill, please contact us on 01481 724811. Options available to pay your gas bill

**Direct Debit** This guarantees any relevant settlement discount and saves you time. If you would like to take advantage of this facility, please telephone us on 01481 724811.

**Card Payments By Post** Bills may be paid on-line by visiting our website [www.gsygas.com](http://www.gsygas.com) or alternatively by telephoning 01481 724811. Please make your cheque payable to "Guernsey Gas Limited" and post to PO Box 70, The Energy Centre, Admiral Park, St Peter Port, Guernsey, GY1 3BZ. If a receipt is required, please enclose a stamped addressed envelope.

**Refund if in credit** If you require a refund from your gas account, please complete the Refund Form on our website or telephone our Billing Section on 01481 724811.

**Tariff** Your invoice is based on the tariff detailed above. To ensure that you are being charged on the most cost effective tariff, please contact us on 01481 724811 for further advice.

**Guernsey Gas Limited**  
The Energy Centre, Admiral Park, St Peter Port, Guernsey, GY1 2BB

Billing enquiries telephone **01481 724811**

[www.gsygas.com](http://www.gsygas.com)

